

THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of

Bala et al.

Serial No. 09/886,547

Group Art Unit: 2171

Filed: June 21, 2001

Examiner: E. Leroux

For: WEB-BASED STRATEGIC CLIENT PLANNING SYSTEM FOR END-USER
CREATION OF QUERIES, REPORTS AND DATABASE UPDATES

Best Available Copy

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT UNDER 37 C.F.R. §1.116

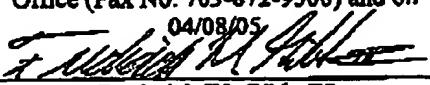
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RCE
5-3-05

Sir:

In response to the Office Action mailed March 1, 2005, please consider the following:

IN THE CLAIMS:

Please cancel claims 1-3, 5-9, 11, 15, 16, 19-27, 33, and 34 and amend the remaining claims as follows:

<p>Certificate of Transmission I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office (Fax No. 703-872-9306) and on 04/08/05  Frederick W. Gibb, III</p>
